Good relationships between the centre and its community gives your children a greater chance of success.

It is only natural that from time to time parents have concerns about what happens at Preschool or Rural Care.

Your concerns may relate to either staff performance or Preschool and Rural Care policies.

Should this happen, it is important to know the correct way to have your concerns acted upon.

At the Melrose Rural Care and Outreach Preschool we have a process which allows this to happen.

MELROSE TEAM

PRESCHOOL DIRECTOR
JENNY STRINGER

TEACHER
ALISON ARTHUR

RURAL CARE ECW
VANESSA STONE

RURAL CARE ECW
RACHEL YATES

RURAL CARE ECW
ELIN GRIFFITHS

YOU ARE WELCOME TO CONTACT US AT ANYTIME.

PHONE: 08 86 662 145
FAX: 08 86 662 201
JENNY'S MOBILE: 0429 697 245

Melrose Rural Care and Outreach Preschool Grievance Procedure & Policy

Quality Centre
Community Relationships

PARENT/ COMMUNITY POLICY

PARENT CONCERN WITH CARE or PRESCHOOL POLICY

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AT A MUTALLY CONVENIENT TIME DISCUSS THE CONCERN WITH A Preschool Rep (2011: Jackie Baryzcka) or Care Rep (2011: Kristy Dawson) AND ASK FOR IT TO BE PLACED ON THE AGENDA FOR NEXT MEETING

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OR PHONE FOR AN APPOINTMENT TO MEET WITH THE PRESCHOOL DIRECTOR TO DISCUSS YOUR CONCERNS

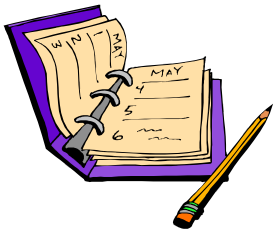
⇩ ⇩

RESOLVED

NOT RESOLVED

⇩

CONTACT THE REGIONAL DISTRICT OFFICE ON 86381801 TO DISCUSS THE CONCERN.



PARENT CONCERN WITH PRESCHOOL DIRECTOR PERFORMANCE

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PHONE FOR AN APPOINTMENT TO MEET WITH THE PRESCHOOL DIRECTOR TO DISCUSS YOUR CONCERN

⇩ ⇩

RESOLVED

NOT RESOLVED

⇩

CONTACT THE REGIONAL DISTRICT OFFICE 86381801 AND MAKE A TIME TO DISCUSS THE CONCERN.

PARENT CONCERN WITH EARLY CHILDHOOD WORKER or TEACHER PERFORMANCE

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PHONE FOR AN APPOINTMENT TO MEET WITH THE ECW or TEACHER TO DISCUSS YOUR CONCERN

⇩ ⇩

RESOLVED

NOT RESOLVED

⇩

PHONE FOR AN APPOINTMENT TO MEET WITH THE PRESCHOOL DIRECTOR OR NOMINEE TO DISCUSS YOUR CONCERN. THE PRESCHOOL DIRECTOR WILL INVESTIGATE THE ISSUE AS PART OF THEIR SUPERVISORY ROLE AND MAY ARRANGE A FURTHER MEETING WITH YOU AND THE STAFF.

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RESOLVED

NOT RESOLVED

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CONTACT THE REGIONAL DISTRICT OFFICE 86381801 AND MAKE A TIME TO DISCUSS THE CONCERN.